Christopher Seckler

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Online Portfolio: www.idea-palette.com

EDUCATION

The Art Institute of California – Orange County — Santa Ana, CA — May 2009
Bachelor of Science in Web Design & Interactive Media — GPA: 3.30

Related courses:

Logic in Programming	Intermediate ActionScript Authoring
Database Concepts	Intermediate Web-based Programming

SKILLS

Computer: Adobe Dreamweaver, Flash, Photoshop, Illustrator, After Effects, Premiere, Audition, MS Word, Excel, PowerPoint, Lightroom

Programming: HTML, CSS, Javascript, ActionScript 3.0, jQuery

Language: Bilingual: English and German

Additional: Photography

EXPERIENCE

341 Military Police Co. (U.S. Army Reserve) — San Jose, CA — July 2002 to Present

Sergeant – Team Leader

- Lead and manage two soldiers in combat and home unit environments
- Supervise and delegate lower enlisted soldiers in order to complete platoon missions
- Conduct and oversee patrols, convoy operations, and traffic control points
- Operation Iraqi Freedom, March 2003 - July 2004

Electronic Arts — Redwood Shores, CA — June 2002 to October 2002

Quality Assurance Tester

- Conducted software compatibility tests with programs, hardware, or network environments
- Provided feedback and recommendations to developers on software usability and functionality
- Documented software defects and reported defects to developers
- Monitored bug resolution efforts and tracked successes
- Identified program deviance from standards and suggested modifications to ensure compliance

The 3DO Company — Redwood City, CA — April 2002 to June 2002

Customer Support Representative

- Answered user inquiries regarding computer software or hardware operation
- Analyzed customer issues and evaluated results to determine the best solution
- Resolved issues utilizing the customer service database and knowledge of team members
- Maintained records of customer interactions, recorded details of inquiries, complaints, and comments, as well as actions taken

AWARDS/ACTIVITIES

- Army Commendation Medal
- National Association of Photoshop Professionals